Terms of Service

tunnel64 VPN · effective 2026-07-30

Operated by	Triangle International LLC 1309 Coffeen Avenue Suite 7623 Sheridan, WY 82801 United States
Service	tunnel64 VPN — www.tunnel64.net Delivered from country-specific gateways (for example vpnph.tunnel64.net). These terms apply to all of them.
Contact	support@tunnel64.net

These terms are a contract between you and Triangle International LLC (“we”, “us”). By creating an account or using the service you accept them. If you do not accept them, do not use the service.

1. What the service is

We operate a virtual private network. Your traffic travels encrypted between your device and our servers, and reaches the internet from our addresses instead of yours. Depending on the plan you may also receive a routed IPv6 /64 and a dedicated public IPv4 address.

We operate gateways in more than one country, each on its own hostname. An account is created on, and belongs to, a single gateway: your subscription, addresses and devices exist there and do not transfer between locations. Using a second location means a second account. These terms apply identically to all of them.

2. Accounts

- An email address is the whole account. We do not ask for your name, address, or telephone number, and you should not send them to us.
- You sign in with a one-time link sent to that address. Anyone who can read your email can access your account, so secure it accordingly.
- You are responsible for what happens through your account, including on devices you have configured and then forgotten about.
- You must be old enough to enter a contract where you live.

3. Privacy and what we record

This section describes what the system actually stores, which is not the same as what a VPN can comfortably claim. We would rather be precise than reassuring.

What we do not record

- The content of your traffic. We do not inspect, capture, or store it.
- Where you connect to. No destination addresses, no domains, no URLs, no connection or flow logs.
- Your DNS queries. Resolution happens at the resolver configured in your tunnel, and we do not log queries.

What we do record

Because the service cannot function or be paid for otherwise:

Data	Why	Kept
Your email address	It is your account and how we reach you	While the account exists
Subscription dates and plan	To know whether to run the service	While the account exists
Public keys and assigned addresses	The tunnel does not work without them	While the account exists
Bytes transferred, per device, hourly	Capacity planning and abuse investigation. Volume only — never what, never where	Rolling window
Time of last connection	Support, and finding unused allocations	Most recent only
The IP address you last connected from	WireGuard needs it to route replies to you	Most recent only — overwritten each time, not a history
Payment records	Legally required accounting. Includes the transaction identifier from the card processor or blockchain	As required by law
Panel sign-in address and browser	Detecting account compromise	Until the session ends

What can and cannot be attributed to you

This differs by plan, and the difference is real rather than marketing:

Plan	If someone asks who used an address
Shared IPv4 (standard egress)	Many customers leave from the same address at the same time. We do not record which internal connection belonged to which customer, so we cannot tell you or anyone else who used it. That information does not exist to be produced.
Routed IPv6 /64	Each account holds its own block. An address in it identifies the account, so we can link it to the email address on that account — and nothing else, because nothing else is held.

Plan	If someone asks who used an address
Dedicated IPv4 (premium)	Assigned to one account at a time. Same as above: linkable to the account's email address, and to no other identifying detail.

Be clear-eyed about what this means

If you choose IPv6 or a dedicated IPv4, activity from those addresses can be linked to your email address by us, and therefore by anyone who can lawfully compel us. We do not hold your name, but your email address and your payment record exist. A card payment identifies you at the processor; a crypto payment is recorded on a public ledger. We would rather you knew this than assumed otherwise.

Disclosure

- We do not sell, rent or share your data with advertisers or data brokers. There is no such arrangement and no plan to create one.
- We disclose data only where legally compelled by a valid order binding on us, and only the data we actually hold — which for shared IPv4 is nothing that identifies a customer.
- Triangle International LLC is a United States company and is subject to United States legal process. Choose accordingly.

Third parties who necessarily see something

- Our payment processors handle the transaction and hold whatever you give them, under their own terms.
- Our email provider transmits sign-in links to your address.
- Our DNS provider hosts reverse DNS records, if you choose to set them. Records you create are public by design.

4. Acceptable use

You may not use the service to:

- Break the law of any jurisdiction that applies to you or to us.
- Send unsolicited bulk email. Outbound port 25 is blocked by default; if we open it for you and you spam, we will close it and terminate you.
- Attack, scan, flood or attempt to gain unauthorised access to any system.
- Distribute malware, run phishing or fraud, or host content that sexually exploits children.
- Infringe copyright or other intellectual property rights.
- Harass, threaten, defame or stalk anyone.
- Resell or redistribute the service without our written agreement.

We may suspend or terminate an account that breaches this section, immediately and without refund, and we may act on a credible abuse report without waiting for a court to agree with it. Where we can identify the account responsible we may pass the abuse report on to it.

5. Payment, renewal and refunds

- Prices are shown before you pay. Access begins when payment confirms.
- Payments are for a fixed period and do not renew automatically. Access ends when the period ends unless you buy more.
- We email you before access ends. Delivery is not guaranteed, and it remains your responsibility to renew.
- Time you buy is added to your existing expiry, so renewing early costs you nothing.

> **No refunds**
>
> All payments are final and non-refundable, including for unused time, accounts terminated for breach, and periods during which the service was unavailable. Crypto payments cannot be reversed by us in any case. If you are unsure whether the service suits you, buy the shortest period first.
>
> Where a refund is required by a law that applies to you and cannot be excluded by agreement, that law prevails over this paragraph.

If you reverse a card payment through your bank, we may withdraw the access that payment bought and decline to serve you again.

6. No guarantee

The service is provided “as is” and “as available”, without warranty of any kind, express or implied, including any implied warranty of merchantability, fitness for a particular purpose, title, or non-infringement.

- We do not guarantee any level of uptime, speed, latency or throughput.
- We do not guarantee that any particular site, service or protocol will work through the tunnel, or that our addresses will be accepted everywhere. Third parties block VPN addresses at their own discretion.

• We do not guarantee that the service is suitable for protecting you from any specific adversary. A VPN moves where your traffic emerges; it is not anonymity, and it does not defend against a compromised device, a logged-in account, or a browser that identifies you.

• We may change, suspend or discontinue any part of the service, and may change these terms. Material changes take effect for periods you buy after they are published.

7. Liability

To the fullest extent permitted by law, neither Triangle International LLC nor its officers, members or agents is liable for indirect, incidental, special, consequential, exemplary or punitive damages, nor for lost profits, lost revenue, lost data, lost goodwill, or business interruption, however caused and on any theory of liability, whether or not we were advised of the possibility.

Our total aggregate liability arising out of or relating to the service is limited to the amount you actually paid us in the three months before the event giving rise to the claim.

Some jurisdictions do not allow the exclusion of certain warranties or the limitation of certain damages. Where that is so, these exclusions apply to the fullest extent permitted, and nothing here limits liability for fraud, or for death or personal injury caused by negligence, where such limitation is prohibited.

8. Indemnity

You will indemnify and hold harmless Triangle International LLC against claims, damages, losses and reasonable legal costs arising from your use of the service, your breach of these terms, or your infringement of anyone's rights.

9. Suspension and termination

- You may stop at any time by not renewing. There is nothing to cancel and no notice to give.
- You may ask us to delete your account. We will delete it and its configuration, keeping only what accounting law requires us to keep.
- We may suspend or terminate for breach of these terms, for non-payment, or where continuing would expose us to legal risk.
- On termination your configurations stop working and your address space returns to the pool for reuse. Reverse DNS records you set are removed.

10. Law and disputes

These terms are governed by the laws of the State of Wyoming, United States, without regard to its conflict-of-laws rules. The courts of Wyoming have exclusive jurisdiction, and you consent to venue there. Where you are a consumer with a mandatory right to bring proceedings where you live, or to the protection of your local consumer law, that right is unaffected.

11. General

- If a provision is unenforceable, the rest continues in force.
- Our not enforcing a provision on one occasion does not waive it.
- You may not assign these terms. We may, on a sale of the business.
- These terms are the entire agreement between us about the service.

A note on the privacy section

The description of what we record was written from the service's own database schema rather than from what sounds best, and it is kept accurate as the service changes. If you find a discrepancy between this document and what the service actually does, tell us at support@tunnel64.net — that is a defect and we will fix it.

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